

# Terms and Conditions

By placing an order, you agree that you have read through and understand the Mr. D Math, LLC academic and financial policies and regulations outlined below. By submitting this order, you represent and warrant that you (i) are authorized to sign for and bind the contracting party and (ii) agree to abide by and comply with these regulations as they apply to yourself and every user you are enrolling.

Further, you understand that all references in this document to “student/s” and “user/s” apply to the individual(s) responsible for overseeing or financing the education of the user(s) they enroll.

## POLICIES

Summary of the policies include, but are not limited to, the following:

- Students are expected to carefully review all emails from Mr. D Math, LLC provided shortly after enrollment, in order to become familiar with our policies and procedures.
- Students are familiar with, or will become familiar with, their state’s continuing education laws and fulfill all requirements necessary to ensure compliance with the individual state’s regulations. Mr. D Math, LLC is not responsible for completing or submitting documents for the user.
- Students are expected to review the how to use Mr. D Math, LLC programs and parents are expected to acknowledge that review is complete.

## FINANCIAL POLICIES

Summary of the financial policies includes, but is not limited to, the following:

- Homeschool families order online from [mrdmath.com](http://mrdmath.com). Charter school families in California and Alaska order via a purchase order from their school. Once they make their order, they have access to the course materials immediately. They are part of a subscription that lasts until March 1 of the following school year, that allows them access to our course files online. Students can choose to complete their course as a self-paced student which means they manage the pacing of when they complete sections or they can opt-in for a weekly live class where a facilitator will manage the pacing and give additional examples contained in the course. Math classes noted as “live” class have an additional service cost.
- Users enrolled in monthly payment plans need to authorize automatic payments from an approved credit or debit card or a checking account.
- The user/s agrees to pay for the full price of their user(s)’ tuition package and recordkeeping fees if they do not withdraw their user(s) within the specified guarantee period for their program. The user/s understands that this remains true no matter which payment plan was selected for their order.

- Tuition and recordkeeping fees will not be refunded after 30 days of curriculum shipment or online course registration. Live Online Courses (only): Refunds can only be provided if withdrawal request is made within two weeks (14 days) following the course start date.
- A late fee of \$40.00 will be charged if and when a scheduled tuition payment is late. If the late payment is not submitted within 30 days, the account will be put on hold.
- To reactivate an account put on hold, all past due tuition payments must be submitted along with a reinstatement fee of \$50.00 within 30 days. Failure to do so will result in cancellation of enrollment.
- If canceled users wish to re-enroll at a later date, they will need to enroll as a new user and pay full registration and tuition fees. NOTE: No previous payments will be credited to the new registration or tuition fees.
- Refund policy for change in packages: A refund of fees due to change in tuition package is possible only if the change in package is done within the 30-day enrollment period. After the 30 days, no refund will be processed without review from the Mr. D Math, LLC administrator. If the user moves to a higher tuition package, the difference in package fees is due in-full within 30 days of the change. After 30 days from curriculum shipment, the user/s will be fully-responsible to pay the remaining balance on the account, even if they choose to, or are forced to, withdraw their user(s) for any reason.
- If a user is academically withdrawn and later wishes to return their schoolwork for processing, they must pay a \$25.00 recordkeeping fee.
- There are no reservations available for live classes.

## MONEY-BACK GUARANTEE

Our 30-day money-back guarantee is available for all Mr. D Math, LLC courses.

Mr. D Math, LLC will request further information regarding a refund request if the request is made after 30 days. This does guarantee a refund will be issued.

## SCHOLARSHIPS

All users applying for a missionary, military, or pastoral scholarship must complete the proper form and submit all required verification items before the scholarship application will be processed. If a user qualifies for a scholarship, the amount will be refunded to the user/s after enrollment. The scholarship committee reserves the right to approve or disapprove of scholarships and the amount of scholarships as per the guidelines established by the board. The decision of the committee is considered final and not subject to appeal.

Scholarships are also available for returning students, siblings of current students and co-op programs ordering as a group.

## SHIPPING

There are no items shipped. All materials are digital and accessed through the Mr. D Math, LLC learning management system (LMS).

## USER LIVE ONLINE COURSES

Any user enrolled in a User Live Online course will need a computer or compatible device that has high speed Internet connection in order to participate in the course. It is the responsibility of the user/s to provide the device. The headset and high speed Internet access are the sole responsibility of the user/s.

The user/s agrees to abide by all policies Mr. D Math, LLC posts including those related to registration, course fees, course cancellation, and grade reporting.

Users will not post inappropriate images or likeness of images.

Users will not share or post personal or any other social media information.

By placing an order for User Live Online courses, I understand that recordings of classes may be used for training, educational, and promotional purposes, and I am granting permission for videos and screenshots that may contain my child to be used for these stated purposes only.

## COMPUTER AND EMAIL ACCESS

In this ever-growing age of technology, Mr. D Math, LLC relies heavily upon the mode of email for communicating important information with the user/s. This includes day-to-day help, alerts to upcoming deadlines, critical notices, re-enrollment information, and more. For that reason, Mr. D Math, LLC expects the user/s to provide a valid email address upon enrollment and to update Mr. D Math, LLC of any changes to that information. Mr. D Math, LLC also expects that the user/s will have regular access to a computer and their email account.

If the user/s does not have a valid email address and regular access to a computer to check their email, they must alert Mr. D Math, LLC staff immediately. The user/s understands that the enrollment process and a considerable amount of customer contact throughout the school year will be delayed or non-receivable.

The user/s agrees they will not hold Mr. D Math, LLC at fault for any circumstances that result due to poor email communication resulting from lack of a customer email address, invalid email address on file, or lack of regular customer access of their email account.

It is the responsibility of the user/s to have access to at least one computer and reliable Internet connection to access these resources throughout the school year.

## NO PROGRESS POLICY

Users are required to make adequate weekly progress. Users should work according to the academic calendar and pacing guides and work a minimum of three (3) hours per week per course. This is the minimum requirement; users should expect to spend five (5) hours per week per course. If users fall below this pace for more than 8 consecutive weeks, users will face an academic hold, followed by academic withdrawal. Tuition is non-refundable for users that are academically withdrawn.

If a student is inactive in their participation for more than 300 days, the student will become archived and no longer able to access their account.

## SOUTH CAROLINA RESIDENTS

By submitting this order, the user/s acknowledges that they are in compliance with SC state homeschool laws, and the student or guardian overseeing the user(s)' education has either a high school diploma or a GED. Further, the user/s agrees to teach a 180-day academic school year, as required by SC homeschool regulations.

The user/s understands that Mr. D Math, LLC financial and academic policies are subject to change and that the user/s will be notified of any major changes in a timely manner.

The user/s understands that they should not submit this order unless they are in full agreement with the current policies as they are presented.

Revised 05/3/23